

**MORTEC  
WARRANTY  
DOCUMENT**

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**2018**

**MORTEC INDUSTRIES**



[www.mortecindustries.com.au](http://www.mortecindustries.com.au)

## **WARRANTY**

### **20 year limited Product Warranty, 5 year limited Finish Warranty**

Mortec Industries Pty Ltd warrants to the original purchaser ("Purchaser") of the product(s) that it manufactures ("Product") at the original installation site that the product shall be free from defects in material and workmanship for a period of twenty (20) years, except for any anodised finish, which finish shall be free from visible peeling, cracking or chalking under normal atmospheric conditions for a period of five (5) years, from the earlier of :

- 1) the date the installation of the Product is completed, or
- 2) 30 days after the purchase of the Product by the original Purchaser ("Finish Warranty").

The Finish Warranty does not apply to any foreign residue deposited on the finish. All installations in corrosive atmospheric conditions are excluded. The Finish Warranty is VOID if the practices specified by AAMA 609 & 610-02 – "Cleaning and Maintenance for Architecturally Finished Aluminum" ([www.aamanet.org](http://www.aamanet.org)) are not followed by Purchaser. This Warranty does not cover damage to the Product that occurs during its shipment, storage, or installation.

This Warranty shall be VOID if installation of the Product is not Installed in accordance with Mortec's written installation instructions, or if the Product has been modified, repaired, or reworked in a manner not previously authorised by Mortec Industries Pty Ltd in WRITING, or if the Product is installed in an environment for which it was not designed. Mortec shall not be liable for consequential contingent or incidental damages arising out of the use of the Product by the Purchaser under any circumstances.

If within the specified Warranty period the Product shall be reasonably proven to be defective, then Mortec shall repair or replace the defective Product, or any part thereof, at Mortec's sole discretion. Such repair or replacement shall completely satisfy and discharge all of Mortec's liability with respect to this limited Warranty. Under no circumstances shall Mortec be liable for special, indirect or consequential damages arising out of or related to use by the Purchaser of the Product.

Manufacturers of related items, such as Solar modules and flashings, may provide written warranties of their own. Mortec's limited Warranty covers only its Product, and not any related items.

# CONSUMER GUARANTEES



## **20 year limited Product Warranty, 5 year limited Finish Warranty**

In addition to our Warranty against Defects, the Frame also comes with guarantees that cannot be excluded under the Australian Consumer Law (Consumer Guarantees).

In the event that the Frame fails to satisfy a Consumer Guarantee, you are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Frame repaired or replaced if the Frame fails to be of acceptable quality and the failure does not amount to a major failure. Please note that in addition to the rights and remedies set out in this document, you may also have other rights and remedies available to you under the law.

## CONTACT DETAILS

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